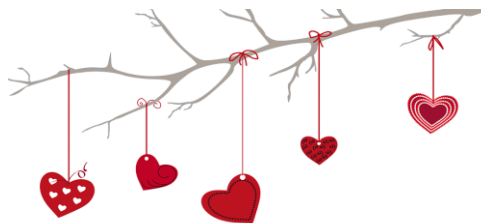


# KENT CO. FOC NEWSLETTER

FEBRUARY 2021



## PARENT RESOURCES

Check out these resources for parents and caregivers:

The Michigan Reconnect Program pays the cost of tuition for adults who want to pursue an associate degree or skills certificate at their in-district community college. Eligibility requirements: at least 25 years old; lived in MI for at least a year; have a high school diploma; have not completed a college degree.

Did you know that 90% of car seats are unused or installed incorrectly? Secure Quest is a local business that provides car seat education and low-cost car seats to parents. [info@secure-quest.com](mailto:info@secure-quest.com)

*FOC Mission: "To serve the Court and the families of Kent County to ensure children are supported, both financially and emotionally."*

## CALL FOC!

FOC phones are going live again on **February 15, 2021**. Parents can give us a call at **616-632-6888** and speak live with one of our Client Service Representatives. Please note that wait times may be a little longer than usual at first.

## Phone Appointments Available in Multiple Languages

Parents can schedule a time to talk to a FOC Client Services Representative in their native language, including:

Spanish	Kinyarwanda
Somali	Bosnian
Vietnamese	Nepali

Parents can sign up [here](#), and information is also available on our [website](#).

## DROP BOXES AT 82 IONIA

Now it's more convenient to drop off documents and payments at the FOC. There are 2 drop boxes on the first floor of 82 Ionia—one for **documents** and one for **payments**. The payment drop box is for **money orders** and **certified checks only** (sorry, no cash or personal checks accepted). Please use and fill out the Payment Envelopes before depositing in the Payment Drop Box.

## PAYMENT WINDOW OPENING SOON

The payment window in the lobby will open **March 1, 2021** for **cash** payments, by [appointment](#). FOC lobby will remain otherwise closed until further notice.

## ONLINE FILLABLE FORMS

There are numerous fillable forms available on our [website](#): evaluation case packets, mediation requests, support review packets, parenting time complaints, email requests, and more. Parents can fill them out and submit them online, to save a trip into the office. Forms are smart phone compatible.

## FOC APPOINTMENTS

Visit our online [scheduler](#) to schedule a **phone call**, **child support meeting**, or **lobby payment**. Note, first lobby payments available **March 1**.

