

KENT CO. FOC NEWSLETTER

MARCH 2024



CONTACT FOC

Call 616-632-6888

Email FOC.Mail@kentcountymi.gov

2-way communication

www.michigan.gov/michildsupport

Schedule an appointment

<https://kentcountyfoc.setmore.com/>

24/7 Case Access

www.michigan.gov/michildsupport

Visit the website [Friend of the Court - Kent County, Michigan](http://www.accesskent.com) (accesskent.com)

Mail: 82 Ionia NW, Suite 200, Grand Rapids MI 49503.

Drop box on 1st floor at 82 Ionia NW, Grand Rapids 49503.

CHILD SUPPORT BENCH WARRANT CLINIC

Resolve your child support bench warrant with us!

SATURDAY, MAY 18TH
9:30AM-12:30PM
@ LINC UP • 1167 MADISON AVE SE

In collaboration with LINC UP and Kent County Friend of the Court, this clinic offers you guidance, legal aid, and support to move forward without fear.

Attend confidentially knowing no law enforcement will be present.

WHAT TO BRING:
• CASH, CREDIT CARDS, CASHIER'S CHECK AND MONEY ORDERS ACCEPTED
**IF WORKING PROOF OF INCOME
**IF MEDICALLY UNABLE TO WORK, PROOF OF DISABILITY

Questions? Contact: (616) 632-6888 • foc.mail@kentcountymi.gov

WHAT DOES SUPPORT ENFORCEMENT LOOK LIKE?!

Did you know that **there are multiple steps in the Kent County FOC support enforcement process?** If a parent is not making their court-ordered child support payments, we review a case and reach out to parents **multiple times** before their case is scheduled for court. Our goal is to work with parents to get them back on track *without* going to court. Below is our general process for enforcing court-ordered child support:

1. **Case is reviewed.**
2. FOC looks for **other actions** needed (support review, new income withholding notice, case closure).
3. **FOC reaches out to payer** (calls/emails/letter(s)) to let them know their case is being reviewed, requesting they reach out to FOC to resolve.
4. The **case is reviewed again** to see if anything has changed (received payments, new employment).
5. The case is **put in line for a court hearing.**
6. Payer gets **notice** that they are in line for court and are invited again to contact FOC to resolve.
7. **Case is reviewed again** to make sure nothing has changed.
8. The case is scheduled for court and the **hearing notice** is mailed to the parties approximately three weeks prior to the hearing. Email reminders are sent a week before the hearing. Parents are again encouraged to contact FOC to resolve.
9. At the time of the hearing, the payer (and other parent if present) meet with a FOC case manager to **discuss the payer's ability to pay and try to resolve** (come up with an agreement to get the payer back on track with payment). If an agreement is reached, an order is signed, and the **court** hearing is dismissed. If no agreement is reached, the hearing proceeds, and a judge decides what will happen.

If a parent fails to appear for their court hearing, a **bench warrant** may be issued.

HAVE FOC QUESTIONS?

Visit our online [scheduler](#) to schedule a **telephone meeting** with a FOC staff member about child support enforcement, parenting time enforcement, custody and parenting time, bench warrants, health care reimbursement, child support review, and more.

