

KENT COUNTY FOC NEWSLETTER

NOVEMBER 2023



HOW TO CONTACT FRIEND OF THE COURT

- Our lobby is **OPEN**
Monday—Friday
8:00 a.m.—4:30 p.m.
- Call **616-632-6888**
Monday—Friday
8:00 a.m.—4:30 p.m.
- Email FOC.Mail@kentcountymi.gov
- 2-way communication
www.michigan.gov/michildsupport
- Schedule an appointment
<https://kentcountyfoc.setmore.com/>
- 24/7 Case Access
www.michigan.gov/michildsupport
- Visit the website [Friend of the Court - Kent County, Michigan \(accesskent.com\)](http://FriendoftheCourt-KentCountyMichigan.accesskent.com)
- Mail: 82 Ionia NW, Suite 200, Grand Rapids MI 49503.
- Drop box and payment box on 1st floor at 82 Ionia NW, Grand Rapids 49503.



FOC SUPPORT ENFORCEMENT

How will I know if FOC is enforcing child support on my case?

If you are a parent who pays support, **you will receive a notice** that enforcement action has begun. This notice could be a letter, email, text message, phone call, or any combination of these. This notice is provided when an arrearage (past-due support) is identified on your case. With this notice, FOC may request you contact us or provide information about why you are not paying your court-ordered support. Not responding to this request could result in further enforcement actions on your case, including an Order to Show Cause (OTSC) hearing being scheduled at the court.

Please be sure your contact information is up to date with FOC. Otherwise, you may miss important notifications. You can **update your personal information** [here](#). If you receive a notification, please reach out. FOC would like to resolve the matter with you and help you understand your order and options available to you. If you have questions, call us at 616.632.6888 or [schedule a meeting](#).

If you are a parent who receives child support and would like updates on your case, additional enforcement on your case, or if you have information about the other parent that may be helpful in enforcing your child support order, please call us at 616.632.6888 or [schedule a meeting](#).

HOLIDAY PARENTING TIME

The holidays are right around the corner and many parenting time orders include **holiday parenting time**. Now is the time to check your order. The FOC enforces orders as they are written, and orders need to be specific to be enforced by the FOC. If you have questions, call us at 616-632-6888 or [schedule a Custody and](#)



[Parenting Time Questions phone meeting](#). If you and the other parent want to discuss and possibly change your parenting time order, you can sign up for FOC Mediation here: [Kent County FOC: FOC Mediation \(signupgenius.com\)](http://KentCountyFOC:FOCMediation.signupgenius.com) .

CHILD SUPPORT NAVIGATORS COMING TO KENT COUNTY!

Kent County FOC is excited to be a pilot county for a child support navigator program in Michigan! The child support navigators will be out in the community helping parents with their child support cases. The pilot program is slated to begin in Spring 2024. Stay tuned for more information!

FOC Mission: "To serve the Court and the families of Kent County to ensure children are supported, both financially and emotionally."
