Medical Examiner’s Office

Performance Measurement Review

June 13, 2017
Presentation Overview

• Alignment with Board Priorities
• Key Performance Metrics
• Significant Budget Issues
• Significant Accomplishments
• Key Collaborations
• A Look Ahead
Priority Alignment

<table>
<thead>
<tr>
<th>Safe Community</th>
<th>Kent County will be a safe community.</th>
</tr>
</thead>
<tbody>
<tr>
<td>High Quality of Life</td>
<td>Kent County will maintain a high quality of life that will be attractive to growth and development.</td>
</tr>
</tbody>
</table>

Mission Statement

The Kent County Medical Examiner’s Office serves the community by investigating sudden, unexpected, violent, suspicious, or unnatural deaths. It is with a true sense of civic duty and public service that we conduct our death investigations for the community.
Overview

The office of the Medical Examiner provides forensic investigation of all suspicious deaths, as well as all deaths that take place unexpectedly or without the attendance of a physician. Activities include autopsies, establishment of the cause and manner of death, death scene investigations, and court testimony. The Medical Examiner is also authorized to issue cremation permits as well as disinterment and reinterment permits.
Key Goals and Metrics

To investigate sudden and unexpected deaths

Objective: To complete 98% of the accepted case reports within two months from the time of notification/death

Results:

<table>
<thead>
<tr>
<th>Year</th>
<th>Number/Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>1,093; 98.65%</td>
</tr>
<tr>
<td>2015</td>
<td>1,157; 98.55%</td>
</tr>
<tr>
<td>2016</td>
<td>1,144; 99.05%</td>
</tr>
<tr>
<td>2017 Exp.</td>
<td>1,150; 98.00%</td>
</tr>
</tbody>
</table>
### Key Goals and Metrics

**Objective:** To determine cause and manner of death

**To perform complete autopsies within three months of death**

<table>
<thead>
<tr>
<th>Year</th>
<th>Number/Percentage of Autopsies Completed within 3 Months of Death</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>326; 77.30%</td>
</tr>
<tr>
<td>2015</td>
<td>360; 77.41%</td>
</tr>
<tr>
<td>2016</td>
<td>345; 78.84%</td>
</tr>
<tr>
<td>2017 Exp.</td>
<td>330; 95.00%</td>
</tr>
</tbody>
</table>
Key Goals and Metrics

To provide prompt response to calls and scene investigations

Objective: To conduct scene investigations within one hour of notification

Results:

<table>
<thead>
<tr>
<th>Year</th>
<th>Percentage of scene investigations conducted within 1 hour of notification</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>94.40% (219)</td>
</tr>
<tr>
<td>2015</td>
<td>92.46% (233)</td>
</tr>
<tr>
<td>2016</td>
<td>95.65% (264)</td>
</tr>
<tr>
<td>2017 Exp.</td>
<td>95.00%</td>
</tr>
</tbody>
</table>
Significant Budget Issues

• Insuring Medical Examiner’s Office has sufficient funding to fulfill our mandate
Significant Accomplishments

Continued online full accreditation from National Association of Medical Examiners (NAME)

Kent County has two Medical Examiner Investigators who are certified American Board of Medicolegal Death Investigators
Significant Accomplishments

Gift of Life – Kent County Medical Examiner’s Office collaboration and dedication have served donor families and given life, sight and mobility to hundreds of recipients!

2016: 162 Referrals resulting in 45 tissue donors and 41 eye donors
2015: 140 Referrals resulting in 26 tissue donors and 21 eye donors
2014: 110 Referrals resulting in 19 tissue donors and 18 eye donors

KENT COUNTY 2016

16% INCREASE in # of Referrals
73% INCREASE in # of Tissue Donors
95% INCREASE in # of Eye Donors
HIGHEST # of REFERRALS STATEWIDE
HIGHEST # of TISSUE DONORS STATEWIDE
HIGHEST # of EYE DONORS STATEWIDE

KENT COUNTY is making a difference!
Key Collaborations

Kent County Health Department (Emergency Preparedness, Communicable Diseases, Community Wellness)

Kent County Law Enforcement; Michigan State Police

Kent County Prosecutor’s Office
A Look Ahead

- Aging cohort of investigators/Chief Medical Examiner preparing for retirement/succession
- Administrative staff – Dolly Olthoff (Clerk Typist II) retired; hiring of Monique Rozek
- Drug overdose problem – evolving patterns of use, demographics